



The “Cricket” Shuttle Reservation Policy and Usage Guidelines

October 2019

The Cricket Shuttle is available as an amenity for use by tenants, residents and occupants of Fan Pier and their respective employees and visitors to assist in transportation during normal business hours (8:00 a.m. – 5:00 p.m., excluding holidays) throughout the Seaport area, downtown Boston and Logan Airport. The Cricket Shuttle can seat up to 14 passengers and is available on a first come/first served basis with 24-hour advance notice. The Cricket cannot be monopolized by any one individual or company and it’s not to be used for commuter transportation.

The Cricket Shuttle performs dedicated trips between Fan Pier and Downtown Crossing at lunchtime on weekdays. The current schedule for this service is as follows, effective October 1, 2019:

- **Business Day’s Monday - Friday** – There is a round-trip run to Downtown Crossing at lunchtime. The Cricket departs 100 Northern Avenue at 11:55 a.m. then travels to ONE Marina Park Drive and departs at 12:00 p.m. It drops passengers off at Macy’s in Downtown Crossing. The return pick-up from Macy’s is at 12:50 p.m. to arrive back to ONE Marina Park Drive at 1:00 p.m. then continues on to 100 Northern Avenue based on demand.

During this lunchtime period the Cricket Shuttle is unavailable for reservation requests.

24-hour advance notice is required to reserve the Cricket Shuttle for on demand individual trips. To control the flow of requests, we ask that you designate no more than two (2) people who are authorized to make reservations for the Cricket Shuttle. In the residences at Fan Pier, the concierge desk is responsible for processing requests. The FPOC management team will be provide a login and password for our online work order system.

To make all reservations, your authorized representative should place the service request by using the online work order system at www.fanpiertenantconnections.com. Please include the time and location of departure, address of your destination, and the number of passengers needing transportation. You will receive an email confirmation once your reservation has been confirmed.

This policy is subject to change at the discretion of Fan Pier Owners Corporation in accordance with the Fan Pier Declaration of Covenants, Easements and Restrictions.